

# BIG DOG

## Canine Behavioral Training

540-204-2132 - Bigdogcbt@gmail.com - www.Bigdogcbt.com  
3211 Colonial Avenue SW, Roanoke, VA 24018



### Class Information and Contract

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Dear Handler/Dog Team,

Congratulations on choosing to train your dog using **BIG DOG Canine Behavioral Training's** dog-friendly, people-friendly, positive methods!

The main goal of this course is to teach owners how to properly train their dog basic commands using positive reinforcement techniques. The emphasis will be on "Marker" training methods within a positive and fun environment. The dog and handler teams will be taught the fundamentals of how dogs learn, how to read your dog's body language and how to train basic commands. The training exercises will teach both verbal and hand signal commands.

Please make sure to bring the following to class:

- A fun and open attitude
- Current vaccination records
- Your dog, wearing a plain collar and a 6-foot leash
- No choke chains or retractable leashes allowed
- Gentle leaders, slip-leads, buckle collars or Martingale collars are acceptable.

The Location of the Classes:

- Bent Mountain Center
- 10140 Tinsley Lane, Bent Mountain, VA 24059

Additionally, please be sure to bring some food treats: Bring soft treats cut into small pea-size pieces, such as hot dogs, cheese, liver snacks, Cheerios, etc. What ever your dog loves! Or, if your dog has weight or health issues, use your dog's regular kibble (dry food) but put it in a sealed plastic bag the night before with chicken or a hot dog. In the morning, remove the chicken/hot dog. The kibble will have absorbed the yummy added flavor.

Please arrive on time and enter the training area with your dog on leash, and do not approach other dogs. Although there are no aggressive dogs in class, a

supervised, safe introduction is always best. Due to limited space, only two family members per puppy are allowed. We will discuss children attending the class at the first meeting. Classes are held outside so there is a chance that certain sessions will need to be rescheduled due to uncooperative weather.

Please complete, sign and return the enclosed Training Service Agreement, along with your payment (\$150.00). This will guarantee your spot in the class. Classes start on Wednesday, May 19<sup>th</sup> at 6:00 PM to 7:00 PM. Please save this letter for class location, date and time. I look forward to seeing you and your dog in class!

Sincerely,

*Adam Miller*

Adam Miller  
Big Dog Canine Behavioral Training  
Owner & Trainer

## DOG TRAINING SERVICE AGREEMENT

Owner's Name: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work/Cell: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

Vet's Name: \_\_\_\_\_ Vet's Phone: \_\_\_\_\_

Dog's Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Age: \_\_\_\_\_ Sex: \_\_\_\_\_ Spay/Neutered?: \_\_\_\_\_

Vaccinations Current: \_\_\_\_\_

Other: \_\_\_\_\_

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Training Fee: \$150.00  
Duration: 7 Weeks  
Time: 6:00 to 7:00 PM

Start Date: Wednesday, May 19<sup>th</sup>, 2021  
Location: Bent Mountain Center  
10140 Tinsley Ln, Bent Mountain, VA 24059

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**First Class is humans only, no dogs. Please bring proof of vaccination records.**

Classes are filled on a first-come, first served basis. A spot will not be held until payment is received along with a signed Training Agreement. These items must be received prior to the commencement of the first class.

**SERVICE PROVIDED:** Classes are to be taught by Adam Miller ("Trainer"), a professional dog trainer. Classes are limited to 10 dogs so personal attention may be given to each dog-handler team. Trainer, at his discretion, may refuse entry to a pet that is not healthy, is overly aggressive or does not seem suitable for the services provided.

**PAYMENT:** Payment in full is due prior to the start of training. No refunds will be given.

REMOVAL FROM TRAINING: Trainer, at his sole discretion, may remove a pet from class if a hazard or threat of any nature to any other animal or person is present. No refund will be given under such circumstances.

DANGER: Owner agrees to indemnify and hold Big Dog Canine Behavioral Training and all Staff ("Location") and Trainer from all liability for any loss, damage or injury to persons, animals or property arising from or related to Owner's pet. Owner agrees that Location and/or Trainer shall not be held liable for loss or damage to animal for any reason unless said loss or damage was a direct result of Location or Trainer's negligence.

ARBITRATION: Any controversy between the parties involving any of the terms, covenants or conditions of this Agreement shall be submitted to arbitration in the City of Roanoke, on the request of any party, and shall comply with and be governed by the provisions of the American Arbitration Association. All decisions shall be final and binding. In any dispute between the parties, whether or not resulting in litigation, the party substantially prevailing shall be entitled to recover from the other party all reasonable costs, including without limitation, attorney's fees.

Signature & Date: ("Owner") \_\_\_\_\_

("Trainer") \_\_\_\_\_